



Janet.Finch-Saunders@senedd.wales

Constituency Office

29 Madoc Street,
Llandudno LL30 2TL

Swyddfa'r Etholaeth

29 Stryd Madog,
Llandudno LL30 2TL

01492 871 198

Jeremy Miles MS/AS,
Cabinet Secretary for Health and Social Care,
Welsh Government,
By Email

21 October 2025

Re: Care Home Fee Chaos

Dear Cabinet Secretary, Jeremy,

I am writing to raise my serious concerns about what can only be described as care home fee chaos across North Wales.

As you know, the majority of care home residents who need nursing care are on Funded Nursing Care (FNC) which is paid by local local authorities who are then reimbursed by the relevant health board.

When a resident's needs become more acute and complex they move to a different care package, Continuing Health Care (CHC), which is paid directly by the relevant health board.

Here in Conwy County, if a resident is moved from FNC to CHC, so to a higher level of care, the care home is paid less. Yes, less! Betsi Cadwaladr University Health Board pays £1,217.23, which is £108.52 less.

It appears that the crux of the problem is that the Health Board doesn't have a proper methodology for determining the fees. Whilst I understand that other health boards in Wales, such as Aneurin Bevan Health Board, takes the local authority fee and adds to it on the basis of specialist advice it commissions, there does not appear to be a reasonable methodology in North Wales.

Clearly, there is a postcode lottery for care home fees, the rates of which are decided by individual local authorities and health boards. This has caused what can only be described as care home fee chaos across the nation, a matter which you as Cabinet Secretary for Health and Social Care are ultimately accountable for. It follows that I would be grateful if you could, as a matter of urgency, outline what steps you will take as a Welsh Government to ensure that this fee inequality stops.

No change is not an option. No change would undermine the viability of the care home sector.

Kind regards,

Janet Finch-Saunders MS/AS

