



Janet.Finch-Saunders@senedd.wales

**Constituency Office**

29 Madoc Street,  
Llandudno LL30 2TL

**Swyddfa'r Etholaeth**

29 Stryd Madog,  
Llandudno LL30 2TL

01492 871 198

Lee Waters MS,  
Deputy Minister for Climate Change,  
Welsh Government,  
*By Email*

12 February 2024

**Re: Penrhynside**

Dear Deputy Minister, Lee,

I am writing with regards to the fact that a whole community in Aberconwy, Penrhynside, has been completely cut off from public transport.

Earlier this year Arriva decided to deprive Penrhynside of all bus services by changing the route of the 14 and 15 buses. The primary reason they gave for the sudden change is the rollout of 20mph.

The way through which the route alternation was made, without hardly any warning nor consultation with residents, is unacceptable. It is wrong that bus companies in Wales can suddenly axe routes or part of them without warning. It follows that I believe that measures need to be taken to limit the freedom bus companies have to literally abandon communities like Penrhynside.

Last Friday, 9 February, I held a public meeting at Penrhynside Village Hall. It was unanimous that Arriva should reinstate the bus services. Please find enclosed a copy of the letter I have sent to Mr Mike Cooper, CEO, Arriva. You will see that the case for returning the services is strong, and as such, I would be grateful for any support you can provide.

As I am sure you will agree, depriving a whole community of public transport is contrary to our goal of creating greener communities and the Well-being of Future Generations Act. Consequently, I look forward to positive action being taken to ensure that Penrhynside is no longer isolated, and that lessons for the whole of Wales are learnt from this terrible experience.

Yours sincerely,

**Janet Finch-Saunders MS/AS**

Enc – Letter to Mr Mike Cooper, CEO, Arriva

