



Janet Finch-Saunders AC/AM

Aelod Cynulliad dros Aberconwy

Assembly Member for Aberconwy



Mr Nick Speed,
BT Group Public Affairs Director for Wales,
By Email

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Ref: MJ/JF0571

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Private and Confidential

Re: Phone Box, Cwm Penmachno

Dear Director, Mr Speed,

I am writing with regards to numerous concerns that have been raised with me about the alleged intention of your organisation to remove a telephone box from Cwm Penmachno, Conwy.

The facility under consideration is situated at the end of Machno Terrace, and directly opposite No. 6 Glanaber Terrace. Please find enclosed a photo and map showing the location.

As you will see, the phone box is located at the end of the Machno Valley, and within a thriving community. Indeed, I cannot but applaud the residents' efforts to improve the village over recent years, and as such am pleased to be able to write in aid of their tireless work, by highlighting serious concerns about the proposed closure of the phone box.

Whilst I appreciate that BT might look at usage as a means of establishing whether a facility should be closed, in this instance to do so would be unreasonable given my understanding that the phone box is out of use.

The threat posed by the phone being unusable and potentially removed is apparent when considering that there is no mobile signal in the valley. Alongside this, the community is seeing an increasing number of visitors because of its appeal as a walking destination, the home of Go Below, and incorporation into the Snowdonia Slate Trail. As such, it is fact that there will be countless individuals caught up in the valley with no means of making a call in an emergency. More so, I believe that a number of premises in Cwm Penmachno are without a landline too, so the removal of the phone really could result in an extremely serious emergency not being addressed promptly or in time.

[Cont...]

Miwnaiff Janet Finch-Saunders cadw unrhyw wybodaeth personol yn gwbl gyfrinachol, ac fel arfer mi fydd rhaid iddi rannu'r wybodaeth 'efo aelodau o staff fwy galuogi nhw i ddelfio 'efo' awdurdodau perthnasol er mwyn eich helpu a'ch cynorthwyo chi. Efallai mi fydd angen i rywun ysgrifennu atoch er mwyn darparu'r wybodaeth ddiweddaraf o bwys. Gadwch wybod i ni os nad oes diddordeb gynnwch mewn cael eich cysylltu at y diben hwn.

Janet Finch-Saunders will treat in confidence any personal information which you may pass on to her, and she will normally allow her staff to see it, so that they can consult with relevant authorities in order to help and advise you. We may wish to write to you from time to time to keep you informed on issues which you may find of interest. Please let us know if you do not wish to be contacted for this purpose.



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[Cont...]

Given the above I would be most grateful if you could arrange for the phone box to be repaired and give assurances that it will not be closed permanently. It is a lifeline for the community.

Yours sincerely

Janet Finch-Saunders AM/AC

Enc – Photo and Map